

Computer Solutions

(Bill Ridgeway)

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Rates

(VAT is not chargeable)

On-site attendance charge (call-out charge)

£6.00 per visit minimum (dependent on distance)

Time taken to undertake work (including work off clients' site)

Monday - Saturday (09.00 - 19.00) £11.25 per quarter hour (or part of) (£45 per hour)
(except public holidays)

Other times £14 per quarter hour (or part of) (£56 per hour)

Applies only to work *required* to be carried out at this time

Please note that time taken to investigate and diagnose an issue and to make recommendations and discuss how to proceed will be charged even if you decide (for any reason) not to go ahead with resolving the issue.

Health check action plan session

This is an interactive stand-alone interactive question and answer session designed to identify preventive maintenance (and other) issues and to offer advice on how to remedy those issues. A FREE comprehensive booklet 'Health Check Action Plan - A practical guide for an efficient and effective computer' (26, A4 pages) which contains a wealth of information on preventive maintenance and an action plan checklist is included in this session. A special discount of 10% off the above rate is given for up to one hour.