

# Computer Solutions

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## About Computer Solutions

### Background

My interest in computers started in 1967 as an operator on a LEO3 mainframe. Since then I have used a wide range of computers, networks, software and peripheral hardware. Computer Solutions was started when I took early retirement from the Civil Service in 1996.

### The services of Computer Solutions

Computer Solutions provides solutions for a wide range of computer issues including maintenance, repair, supplying hardware (new and second user), network installation, support and coaching (especially in Excel and Word).

Computer Solutions specialises in preventive maintenance. This is the practice of identifying and resolving issues before they develop into stressful problems. Such issues include-

- hardware and software security;
- threat prevention (electronic and physical);
- backing-up;
- business continuity / contingency planning;
- housekeeping;

It also helps to –

- maximise efficiency and effectiveness and
- minimise (as far as possible) the risk of preventable problems and stress.

This is, perhaps, best dealt with by a 'Computer Health Check Action Plan' session. This is an interactive question and answer session (lasting, typically, an hour) designed to identify areas of weakness and to provide advice on how these may be remedied. This session is supported by a booklet (25, A4 pages) which includes a wealth of information about preventive maintenance and an action plan checklist. Regular health checks also help to identify issues that may be dealt with before they develop into, perhaps, nasty problems.

Too many businesses look after their computers on a re-active basis of "I don't know of any problems". This wishful thinking is a good example of the saying "Failure to plan is a plan for failure". It's a bit like waiting until you have a fire before realising that having a fire extinguisher may have saved a lot of stress.

Computer Solutions is the only computer business in the area that considers preventive maintenance for computers as a subject in its own right. It is uniquely placed to help computer users to be pro-active in avoiding problems, inconvenience and the stress of avoidable incidents.

Computer Solutions can also help with –

- hardware fault diagnosing and repair
- designing bespoke spread-sheeting and / or word processing applications
- specifying and supplying (new and second-user) hardware and software
- network installation and support
- coaching (e.g. how to set up word processing and spread-sheets jobs perhaps integrating various features to produce high quality reports) and training